

We are trustworthy

We keep our promises and meet agreed expectations. We're approachable and transparent in the way we interact, using language that is easy to understand. We build relationships that are personal, built on trust and respect, and which deliver mutual benefit.

This means:

- ***We are reliable - We deliver our promises and meet agreed expectations***
- ***We are open - we are approachable and transparent; we use language that is easy to understand***
- ***We build relationships - built on trust and respect which deliver mutual benefit***

VALUE WE ARE TRUSTWORTHY

Our Value	What it means for our people	What our leaders do
We are reliable	Everyone keeps their promises and meets agreed expectations	Leaders agree clear team and individual goals against which they and their people can deliver against
We are open	Everyone is approachable and transparent in the way they interact, using language that is easy to understand	Leaders facilitate honest and straightforward communication, where feedback is routinely given and received
We build relationships	Everyone builds relationships that are personal, built on trust and respect, and which deliver mutual benefit	Leaders establish strong partnerships to ensure that the vision and ambition are consistently brought to life