

# SPIRIT OF ROYAL LONDON VALUES

## LIVING THE VALUES

### We collaborate

We share our knowledge, developing our expertise and learning from mistakes. We inspire each other to give our best and enjoy our work. We operate as one team and by working together and using our collective strengths we achieve more for our customers.

This means:

- *We learn -By Sharing our knowledge, developing our expertise and learning from mistakes -*
- *We enjoy -Inspiring each other to give their best and having fun*
- *We are one team -By working together we achieve more-*

# VALUE WE COLLABORATE

<b>Our Value</b>	<b>What it means for our people</b>	<b>What our leaders do</b>
<b>We learn</b>	Everyone shares their knowledge, developing their expertise and learning from mistakes	Leaders embed a culture of learning together in order to improve performance
<b>We enjoy</b>	Everyone inspires each other to give their best and enjoy their work	Leaders create environments where their people are motivated to contribute to wider business success
<b>We are one team</b>	Everyone operates as one team and by working together and using our collective strengths we achieve more for our customers	Leaders align teams effectively and establish connections to enable delivery and build stronger business